

## **Frequently asked Questions for Garbage and Recycling Services in the Village**

### **What is your holiday schedule?**

*To acknowledge these holidays and to allow our employees to spend time with their families we do not provide service on:*

- *New Years Day*
- *Memorial Day*
- *July 4*
- *Labor Day*
- *Thanksgiving*
- *Christmas*

### **What happens when my home service day falls on a holiday?**

*As a general rule, holidays push our pickup schedules back one day. For example, if a holiday falls on a Monday, Monday's routes will be run on Tuesday, Tuesday's routes on Wednesday, and so forth through Saturday.*

### **What time does the trash have to be out at the curb?**

*All refuse must be placed at the curb by 6:00 a.m. on your collection day.*

### **Is my recycling material collected on the same day as the trash?**

*If recycling is available in your area, it will be serviced on the same day as your trash.*

### **What do you accept for curbside recycling?**

#### **Acceptable**

- *Aluminum and metal cans (labels do not have to be removed)*
- *Plastic #1 and #2*
- *Newspaper (please bundle or tie)*
- *Corrugated cardboard/box board (i.e. cereal, soda, beer type packaging).*
- *Magazines*
- *Glass*

#### **Unacceptable**

- *Milk Cartons*
- *Building Materials or scrap metal*
- *Waxed paper*
- *Window glass, light bulbs or ceramics*
- *Plastics other than products coded #1 or #2*
- *Light bulbs*
- *Ceramic dishes*
- *Cookware*
- *Pizza boxes*
- *Plastic or wax coated paper (milk cartons)*
- *Hardcover books*
- *Styrofoam*
- *Plastic bags*
- *Aluminum foil or foil pie pans*
- *Yogurt/margarine tubs or similar items*

#### **Prepare your recycle materials properly**

- *Cans - rinse clean*
- *Newspapers - place in paper bag or bundle*
- *Flatten plastic milk and soda bottles to save space in your container*

**Does the trash inside the cart have to be bagged?**

*Yes. All trash must be bagged and placed inside the toter (if applicable) or your own personal trash cans. If you do not use trash cans please make sure your bagged trash is securely prepared.*

**What will you not pick up?*****We will not pick up***

- *flammable products*
- *oil*
- *paint cans*
- *tires*
- *animal carcasses*
- *manure*
- *tree stumps*
- *dirt*
- *stone*
- *rock*
- *brick*
- *lead, acid/wet cell batteries*
- *railroad ties*
- *toxic materials*
- *bio-hazardous materials or waste*
- *propane/oxygen/helium tanks*
- *items containing gas or oil*
- *explosives*
- *live ammunition or weapons*
- *large amounts of animal waste*
- *oversized brush, (longer than 4 feet in length or 6 inches in diameter)*
- *bags weighing more than 50 pounds*

*...or any items that cannot be safely loaded by our crews for removal or any items that may damage our hauling equipment*

**Do you take large items and when?**

*When you call our office 24 hours in advance of your pickup day, we will take some bulk items on your normal trash pickup day. For appliances, metal, or heavy items we will service with a different vehicle. Please call our customer service department at (800) 438-0966 for the schedule of these pickup dates. There is a nominal fee for the special pickup based on the type of item. Prices vary by community.*

**I have heard various names for your company. Why is that?**

*Republic Services is a leading provider of solid waste collection, transfer, recycling and disposal services. Our local divisions operate under a variety of names. But, regardless of the name, we are all operating under the same mission—to provide our customers with service that exceeds their highest expectations.*

***Republic Services of Flint***

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